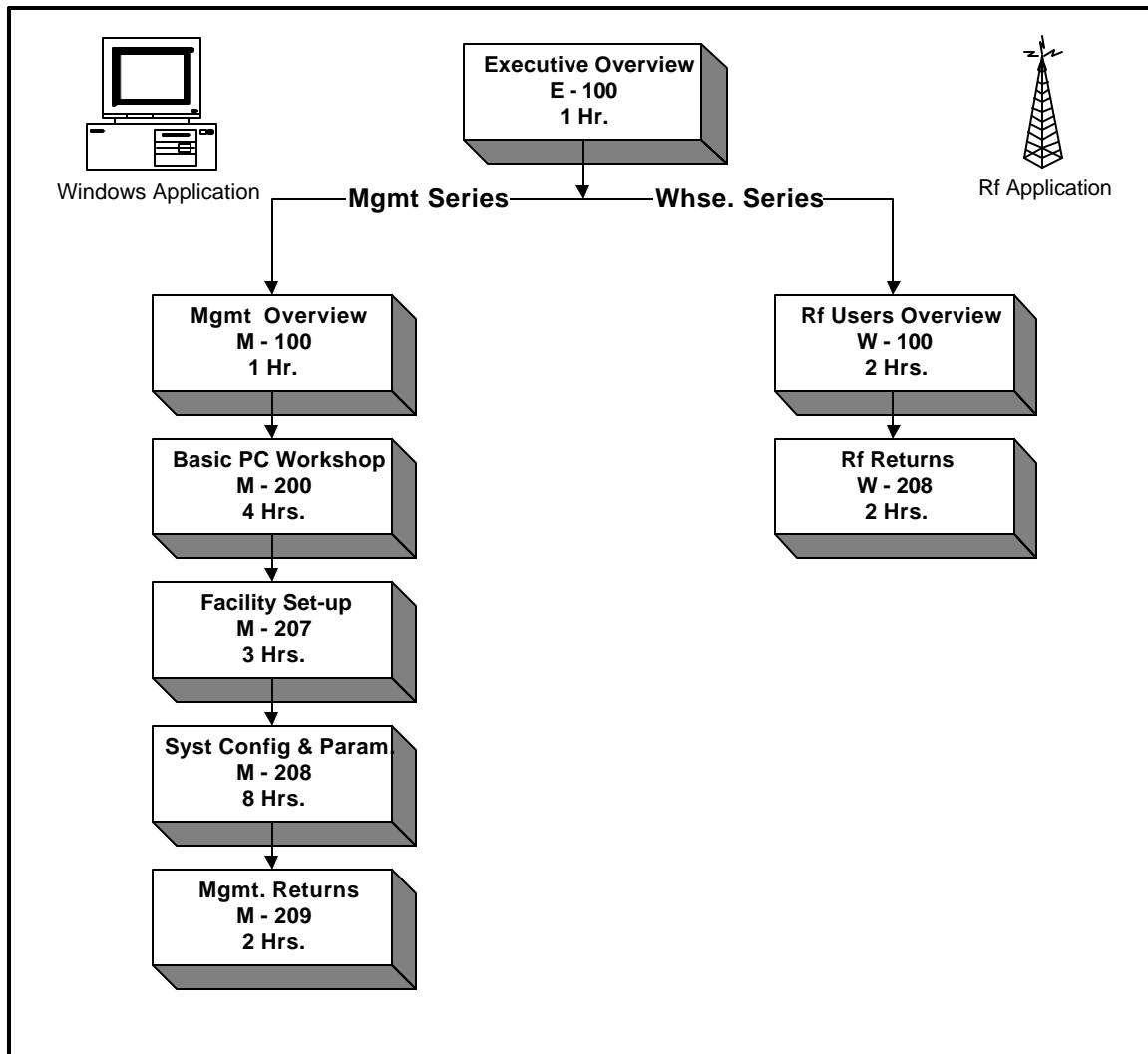
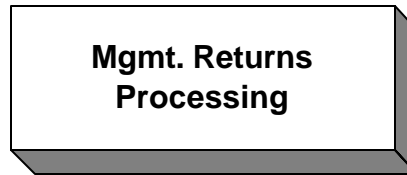


# Recommended Training Path



This diagram represents the courses related to the specific dept. named, along with the suggested sequence in which the courses should be completed.

Following this diagram assists in ensuring that the most complete training is achieved by each student.

**Course Series: Management**  
**Course Number: M-209**  
**Course Title: Returns**

**Prerequisites:**

Successful completion of the following:  
M-100

**Length: 2 Hours**

**Course Objectives:**

This course is targeted toward the Management level position that oversees the facilities Returns processing. Focus of this course is directed toward the on-line functionality including, Customer Returns and Vendor Returns.

Students attending this course will learn the important set-up issues and maintenance associated to the Returns Department within IRMS.

**Topics Covered:**

- **Viewing and Understanding Related Parameters,**
- **Returns Department Locations**
- **Action Codes**
- **Adjustment Codes**
- **Reason Codes**
- **Inquiry Tools related to Orders, Items and Locations**

**Associated Courses:**

Attending the following courses reinforce management ability to assist personnel along with understanding of how areas relate.

M-202  
M-206  
W-202

**Costs:**

Per Student: \$200

Block (1-6) students: \$600

Additional Students: \$100