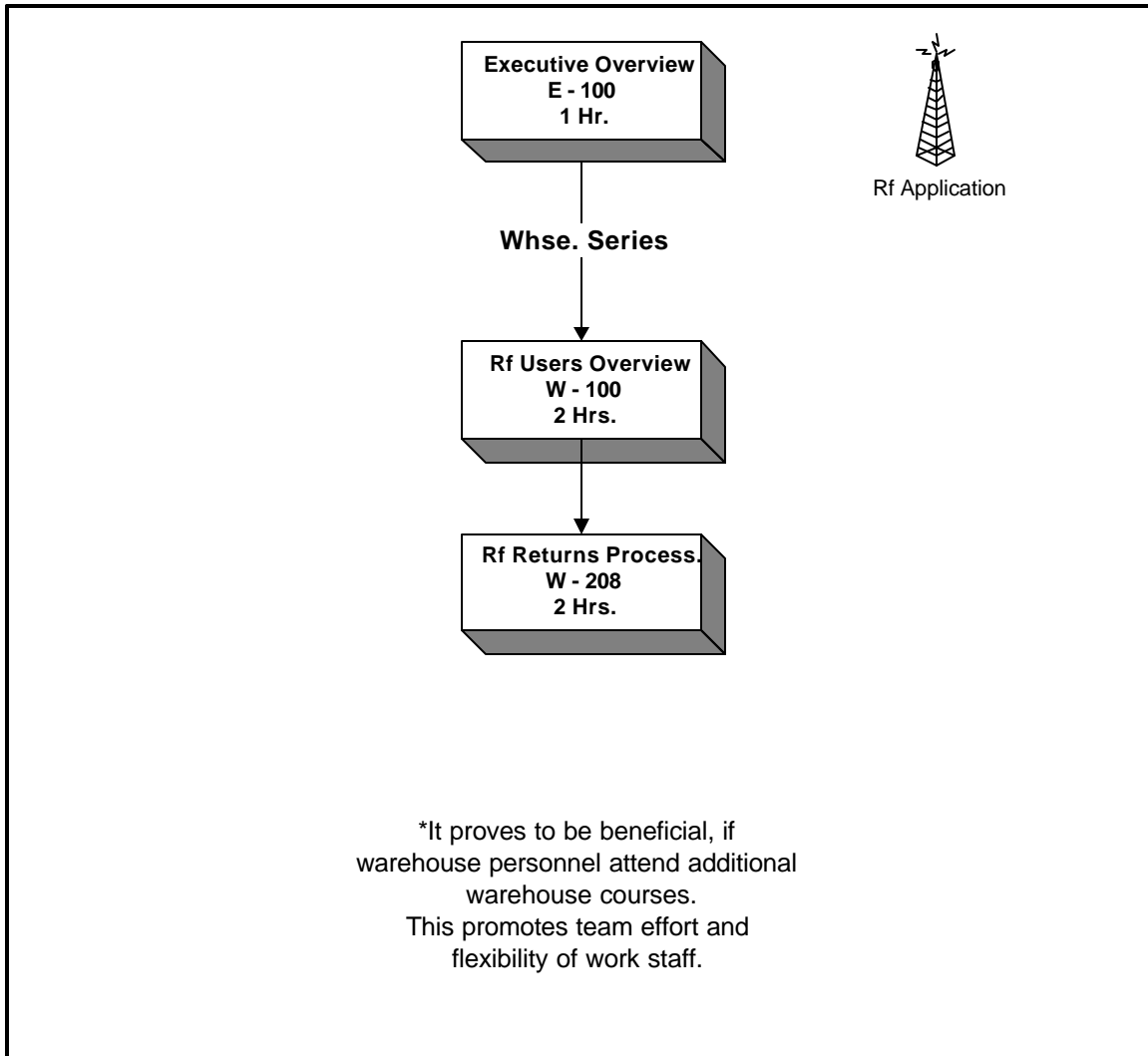


Recommended Training Path

Warehouse Rf Returns Processing



This diagram represents the courses related to the specific dept. named, along with the suggested sequence in which the courses should be completed.

Following this diagram assists in ensuring that the most complete training is achieved by each student.

Course Series: Warehouse
Course Number: W-208
Course Title: Returns Processing

Prerequisites:

Successful completion of the following:
W-100

Length: 2 Hours

Course Objectives:

This course covers the area of Returns processing within IRMS. Students attending this course learn how to process materials returned to the warehouse, identify customers requests and fulfilling them. Students also learn the uses of IRMS screens when assigning reason codes, adjustment codes and disposition for the returned merchandise.

Topics Covered:

Terms & Definitions
Receiving Returned Materials
Disposition
Staging Material for Re-stock
Handling of Liquidation or Bad Merchandise
Inquiry Tools

Associated Courses:

All courses within the Warehouse Series can be resourceful. This will encourage team effort and the ability to understand the structure of IRMS.

Costs:

Per Student:	\$200
Block (1-6) students:	\$600
Additional Students:	\$100